



We care about your well-being and safety

Safety | terms & conditions

Black Beetle Eco Pest Solutions, ("contractor", "we", or "us") are a group of highly qualified people and certified professionals. Our objective is to take care of your ("Owner" or "Clients") environment by providing service and products that are qualitative and represent value for money. We simply don't compromise on our service.

Our customer care department will contact you within 48hrs to ensure that you are happy with the services provided.

Precautions with Pest Control Treatments

Before

- Cover all food stuffs or store away in sealed containers
- Remove all pets and children from treated areas for at least 2 hours or until chemicals have dried completely
- Cover all fish tanks & ponds
- Leave cupboard drawers and doors open
- Remove all baby clothing and toys from area to be treated
- Wash all surfaces before treatment
- Remove pets from garden area to be treated
- Vacate premises when treatment involves use on chemical gases.
- Please inform the Pest control operator of any allergies.
- Remove all kitchen utensils and or linen and clothing from cupboards.

After

- Refrain from entering premises until the time period suggested by the operator has lapsed. (2-4hours)
- Pets should not enter treated areas till the remedy has dried completely.
- Ventilate premises well before re-entry.
- Wash all cooking and eating utensils and dishes before re-use.
- Do not clean treated surfaces for at least 24hrs (interior)48hrs (exterior)
- Pack contents back when treatments have dried.
- Ensure that rodent bait placed inside or behind appliances is not tampered with.
- Refrain from direct contact with treated carpets for 3 days. (Care should be taken not to walk bare feet or allow babies to crawl on treated areas.

NB: AT LEAST 21 DAYS SHOULD BE ALLOWED FOR OPTIMUM EFFECT OF TREATMENTS TO YIELD EFFECTIVE RESULTS. INITIAL REACTION BY PESTS AS A RESULT OF "NERVOUS FIERINESS" MAY LEAD TO SEEMINGLY INCREASED ACTIVITY WHICH IS NORMAL BUT LATER RESULTS IN PARALYSIS AND DEATH WILL RESULT WITH EFFECTIVE CONTROL.

Warranty and Limitations of Liability

- 1.1. The liability of the contractor under his warranty is limited to areas actually serviced. It is also subject to us having carried out an inspection to determine whether any additional work may be necessary. Under no circumstances shall the contractor be liable for any consequential damage arising from any work that may have been carried out as specified on the front of this agreement, unless otherwise specified by law.
- 1.2. The warranty is also subject to the contractor receiving notice within reasonable time, or within the time limit specified in any relevant legislation of discovery of signs of recurring problems in serviced areas. All reasonable facilities must also be given to them to carry out any additional work as the contractor regards as necessary.
- 1.3. The contractor cannot be held responsible for any injury to any person or animal while executing work as specified on any addendum, which may form part of this agreement. You must stay away from workmen, machinery and chemicals while operations are carried out. This also applies to minor children who are the responsibility of their parents or guardians.
- 1.4. No responsibility is accepted for loss or damage to the contents of the property, furniture or personal effects of the owner or occupier of the property, or for any loss or damage to the property caused by fire, water or weather conditions regardless of whether the loss or damage is attributed to the contractor or not unless otherwise provided for in law.
- 1.5. When excavating needs to be carried out, or drilling into walls or floors, no responsibility is accepted for damage to cables, conduits, pipes etc. under floors or inside the walls of the building unless adequate plans are supplied to the contractor showing their location before treatment starts.



CONTACT US: Tel: +27 (0)82 367 9080 | Email: sales@blackbeetle.africa
Address: 500 Olievenhout Avenue, Northgate, Randburg, 2188



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Concealed and Inaccessible Areas

- 2.1. Price estimation and quotations provided are given with the assumption that it should not be necessary to do earthworks or open up inaccessible areas.
- 2.2. If it becomes necessary to do earthworks or to open inaccessible areas to execute services as per the quotation, any additional operation will be for the account of the Customer. The contractor will inform the customer of the extra costs involved before conducting any additional work.

Indemnifications and Non Variations

- 3.1. The Owner or Client indemnifies Black Beetle Eco Pest Solutions, their agents, consultants and employees from and against all claims, losses, costs and damages, including:
 - Attorney fees, for the performance of the contract, and
 - Involving personal injury, sickness, disease, death or property damage, including loss of property resulting from it but not damage to the work itself,But only the extent caused in whole or in part by the negligent acts or omissions of Black Beetle Eco Pest Solutions or their employees, suppliers, manufacturers or agents or other persons or entities for whose acts Black Beetle Eco Pest Solutions may be liable, unless otherwise provided for in law.
- 3.2. No alteration or addition to these conditions will be binding on the contractor unless it is writing and signed by both parties.

Conditions of Pest Control

- 4.1. Where treatment has been carried out for subterranean termites our warranty can be extended for up to 5 years from the date of completion if the property is inspected annually by the contractor at current inspection rates, starting one year after the initial treatment.
- 4.2. Timber at present appearing to be free of infestation may actually be infested with woodborers. This may sometimes be impossible to detect until flight holes or wood powder appear on the surface. Under normal conditions this may not be evident for:

Two years or more in the case of *Hylotrupes bajulus* (Italian beetles) and *Oxypleurus nodieri* (Long Horn Beetle) and One year or less in the case of other woodborers, including subterranean termites. Unless specified on this agreement, all inaccessible timber or inaccessible areas will not be treated. This also applies when treating any other insect pests.

Warranty

The treatment carried out is covered by a service warranty as specified on the original quotation or job card.



agriculture,
forestry & fisheries

Department:
Agriculture, Forestry and Fisheries
REPUBLIC OF SOUTH AFRICA



We are registered and operating under license from the DAFF.

All Staff have been trained by the Pest Control Industries Training Academy and supervised by onsite manager at all times.



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